

How to Create a Prometric Login Account



Go to www.prometric.com
Click On IT Test Taker Account Sign-In

The image shows a screenshot of the Prometric website. At the top, there is a navigation bar with links: ABOUT PROMETRIC, OUR SOLUTIONS, BECOME A TEST CENTER, NEWS & RESOURCES, and CONTACT US. Below this is a dark header with the Prometric logo on the left and navigation buttons: Schedule My Test, Locate a Test Center, Reschedule/Cancel, and Prepare for Test Day. A search bar and a SITE MAP icon are also present. A green bar at the bottom of the header contains the text 'SELECT YOUR LANGUAGE'. The main content area features a large orange heading 'HOW DO I?' and three circular icons: a calendar for 'SCHEDULE MY TEST', a compass for 'LOCATE A TEST CENTER', and a person with a wheelchair for 'ARRANGE TESTING ACCOMMODATIONS'. Below these icons is an orange input field with the text 'Start by entering test sponsor' and a 'GO' button. Underneath is a section 'OR SELECT FROM THE DIRECTORY' with buttons for 'A-C', 'D-G', 'H-J', 'K-M', 'N-Q', 'R-T', 'U-Z', and 'ALL'. At the bottom, there are two radio button options: 'IT TEST TAKER Account Sign-In' (which is selected) and 'Pre-Licensing/Continuing Education'. A blue arrow points from the text above to the 'IT TEST TAKER Account Sign-In' option. On the left side of the image, a woman with long dark hair, wearing a white shirt, is smiling and pointing her right hand towards the 'IT TEST TAKER Account Sign-In' option.

Under Need Help? New user? Click on Create a new account

The image shows a screenshot of the Prometric website. At the top left, the Prometric logo is displayed. On the top right, there is a 'Login' link. Below the logo, there is a navigation menu with options: 'Locate a Test Center', 'Search for Seat Availability', 'Schedule an Exam', 'Reschedule / Cancel an Exam', 'Exam Fees', 'Change Test Country / State', 'View / Print Receipt', 'Candidate History', 'Update Personal Information', and 'Change Password'. Below the navigation menu, there is a section titled 'COMPUTER-BASED TESTING' with a brief description. In the center, there is a 'LOGIN' section with the heading 'EXISTING USER?' and two input fields for 'Login' and 'Password', followed by a 'Login' button. To the right of the login section, there is a 'NEED HELP?' section with three bullet points: 'New user? [Create a new account.](#)', 'Forgot your password? [Recover your account.](#)', and 'Something else? [Contact a representative.](#)'. A blue arrow points from the underlined text in the top heading to the 'Create a new account' link in the 'NEED HELP?' section.

PROMETRIC Login

REGISTER: LOGIN

Locate a Test Center
Search for Seat Availability
Schedule an Exam
Reschedule / Cancel an Exam
Exam Fees
Change Test Country / State
View / Print Receipt
Candidate History
Update Personal Information
Change Password

COMPUTER-BASED TESTING
Prometric pioneered large-scale computerized testing more than 20 years ago.

LOGIN

EXISTING USER?

Login

Password

Login

NEED HELP?

- New user? [Create a new account.](#)
- Forgot your password? [Recover your account.](#)
- Something else? [Contact a representative.](#)

Fill out the Form with Personal Details. Click on I Agree, Then Click on Submit.

PROMETRIC Login

REGISTER: CREATE AN ACCOUNT

- Locate a Test Center
- Search for Seat Availability
- Schedule an Exam
- Reschedule / Cancel an Exam
- Exam Fees
- Change Test Country / State
- View / Print Receipt
- Candidate History
- Update Personal Information
- Change Password

INDUSTRIES SERVED
Prometric works with organizations across a wide range of industries.

WELCOME TO PROMETRIC

This information is provided to your exam sponsor and may be used for official correspondence and certificates. This information must also exactly match the identification you will be required to show the test center administrator prior to testing.

Denotes Required Fields [Please view our Privacy Policy for more information.](#)

HAVE YOU TESTED WITH PROMETRIC BEFORE?

If yes, it is important that you provide your Prometric Testing ID to avoid duplicate records and delays in receiving proper credit for your exams. A Prometric Testing ID is a 9 digit (numeric or alpha-numeric) ID assigned by Prometric upon scheduling your first exam. Additionally, please be sure to enter your demographic information that corresponds to your Prometric Testing ID.

Prometric ID

If you haven't tested with Prometric, leave the field blank.

GENERAL INFORMATION

First Name (Given) Middle Initial Last Name (Surname)

(as it appears on your official identification) (as it appears on your official identification)

E-Mail Address **Confirm E-Mail Address**

Your e-mail address will be your username / login ID.

About Your Password:

- must be between 8 and 20 characters.
- must contain at least one alphabetic character.
- must contain at least one numeric character.
- can *not* be your e-mail address.
- can *not* have any spaces.
- is case-sensitive.

Password

Confirm Password

Reminder Question

(e.g., "what is the name of my pet?")

Reminder Answer

(e.g., "Gilligan")

Confirm Answer

PREFERRED LANGUAGE

For demographics collection purposes only – correspondence not necessarily available in all languages.

Language

ADDRESS INFORMATION

Address Line 1

Address Line 2

City

Country

State/Province (3 character max)

Zip/Postal Code (Required for USA and Canada only)

Company Name

Enter Non-English Alphabet Name & Shipping Address

PHONE INFORMATION

	Country Code	Area Code	Number	Extension
Primary Phone	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Secondary Phone	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Fax Number	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

DATA PRIVACY NOTICE

test sponsor for the purposes of providing scores, certification, or other benefits to you. Prometric may also disclose your personal data to other Prometric entities for the purpose of providing you with testing information, administering the test, or processing your results. These Prometric entities may be located outside the country in which you take the test, and your personal information may be processed or stored there to provide results and information to your test sponsor. Adequate protection of your personal information is ensured at all Prometric entities.

You may access, limit the use of, or change your personal information by contacting your test sponsor during normal business hours. If you test with multiple test sponsors, Prometric may update your personal information for all test sponsors upon receipt of a change to your personal information. The above processing is necessary to administer a test to you, and we cannot register you for a test, if you do not agree to personal information processing by Prometric as described above. You will have to contact your test sponsor if you do not agree to this processing.

If you have questions about this notice or wish to discuss the contents further, please contact us at DataProtectionManager@prometric.com.

Do you agree with the Privacy Notice?

I Agree I Do Not Agree

Submit